

Virtual Communication WITH 5 EASY TIPS

You got this! We're sharing key ways to confidently tackle online meetings and social gatherings.

1. Explore the virtual platform well before the session — including reading a little about it or watching a few instructional videos from other users.
2. Encourage all to use the video function — not just the audio option — to aid in lipreading and interpreting facial expressions.
3. Turn on the closed-captioning option and — if it's available for clarification or follow-up questions — the real-time chat function.
4. Wear connected headphones and close the door, two actions that help curb background noise and facilitate speech understanding.
5. Stream directly to your hearing aids, making it a cinch to understand and personalize audio from sources such as smartphones, computers, and stereos, depending on compatibility.

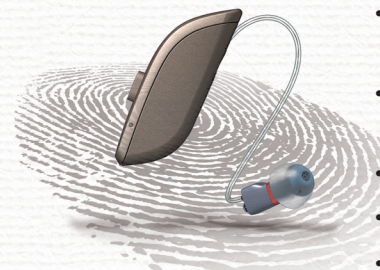


For more virtual-communication tips, don't wait. Contact us today!

AGX[®] H

Empowered Hearing That *Fits Your Life*

Enjoy a more complete and individualized sound experience with:



- A more natural sound and improved sense of space
- Easier-to-follow conversations in dynamic environments
- Best 1:1 speech understanding
- Face-to-face online hearing care
- Remote fine-tuning anytime

Stay connected to the people and technology you need to become one with your world.

SHARING *Is Caring*

Navigating all the options for hearing care can be intimidating and overwhelming for people, but you can help!



Your online review could mean the difference between someone getting help and someone feeling frustrated. If you've had an experience at our office that you think is worth sharing, please do so! Go to your favorite site for online reviews and let everyone know what you loved about your visit and what you felt could have been a little better.

Thank you in advance for helping us share better hearing with others in the community!

Center for
Audiology
Services

HEARING CARE That *Evolves* with Your World

What a year it's been — full of challenges, triumphs, and new ways for people across the country and around the world to communicate. We'd like to make sure you're able to stay connected, too. That's why we're excited to share how we're continually evolving to better serve you!



SAFETY

From frequent facility-cleaning and use of personal protective equipment to altered patient flow and more, count on us for protocols to help keep you and our staff safe.



OPTIONS

Our office is open, and we are seeing patients for all types of appointments. We also offer curbside pickup and drop-off, and remote care to expand on our commitment to quality care and convenience.



TECHNOLOGY

When it comes to clear sound, wireless streaming, easy fine-tuning, and hands-free convenience, we offer cutting-edge devices that let you hear better on your terms.



ASSURANCE

Experience unparalleled peace of mind with our AGX[®] Protection Plan, including warranty coverage, loss and damage insurance, clean and checks, and more on eligible devices.

As we head into a promising new year, fully connecting to your world is more important than ever. So don't wait! Call us to schedule your hearing evaluation today!

Sincerely,

Friends and Family **CERTIFICATE**

Pay to the
order of _____

Two hundred fifty dollars and no cents

IN THE AMOUNT OF
\$250

Center for
Audiology
Services

Present this certificate to **Center for Audiology Services** and receive **\$250 off** an AGX[®] two-device hearing system at your next appointment. *Cannot be combined with any other offers. Not valid on previous purchases. Offer expires 2/26/21.*

FREE Hearing Device Cleaning Kit



with the purchase of an AGX5, 7, or 9 two-device hearing system.

Cannot be combined with other offers. Offer expires 2/26/21.

FREE AGX[®] Protect Dehumidifier



with the purchase of an AGX5, 7, or 9 two-device hearing system.

Cannot be combined with other offers. Offer expires 2/26/21.



Your Experts in Hearing Care



Dr. Janet Westlund, Audiologist • Dr. Laura Grinstead, Audiologist
Jennifer George, Audiology Assistant • Kaitlin Mausteller, Audiology Extern
Stacy Wambold, Patient Coordinator • Linda Minnich, Patient Coordinator
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SoundNEWS

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BETTER HEARING, Resilience, and YOU

“All things in moderation,” the saying goes, but can one have too much resilience? Looking back on such an unprecedented year, we’re not too sure about that.

Like improved hearing, resilience can make a significant difference in quality of life — after all, it reflects an invaluable ability to adapt to, recover from, or withstand challenges, change, and adversity.

As your hearing care team, we have some tips for building resilience in your life. For today, the new year, and beyond, keep these five steps in mind:



1. REMEMBER YOU'RE NOT ALONE

If you’ve felt somewhat disconnected in these times, that’s not uncommon. Challenges such as the pandemic have upended the way we live, work, and play. Newer norms can feel uncomfortable. Drawing strength from the knowledge that others share your experiences can make a difference.



2. GAIN EMPOWERMENT THROUGH PREPARATION

If you wear hearing technology, it’s probably no surprise that a little maintenance goes a long way toward helping you stay engaged. Regular DIY care, supplies such as extra batteries and wax guards, and periodic clean and checks with our team can help you feel prepared for anything life brings.



3. THINK TOTAL WELLNESS

Hearing plays an important role in overall wellness, which in turn plays a role in resilience. Did you know? Ears and eyes work together to help you perceive the world. Conversely, hearing loss is linked to cognitive decline, heart disease, isolation, and other issues, so protect your hearing health.



4. COMMIT TO LEARNING

Learning not only stimulates the brain but supports resilience. It also supports better hearing, especially when learning more about your existing hearing device’s helpful features and capabilities — streaming, for example — that can help you communicate confidently and navigate your world.



5. REACH OUT FOR HELP

Expanding and tapping into your network of support can help fortify your resilience. Count on our hearing care team as part of that important network, letting us know how we can help!



Has it been a while since your last hearing evaluation or technology clean and check? Don’t wait. Schedule your appointment today!

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